



Cal OES
GOVERNOR'S OFFICE
OF EMERGENCY SERVICES

FOR OFFICIAL USE ONLY

Coronavirus Disease 2019 (COVID-19) Situation Report
May 21, 2020 – 1700 hours
Report No. 85 (CHHS/Cal OES Joint Report)

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Situation Overview

- **California State of Emergency Proclamation**

On March 4, 2020, Governor Gavin Newsom declared a State of Emergency for California, as a result of the global COVID-19 outbreak that began in December 2019, to make additional resources available, formalize emergency actions already underway across multiple state agencies and departments, and help the state prepare for broader spread of COVID-19.

- **Global Health Advisory**

On March 19, 2020, the U.S. Department of State issued a Global Health Advisory at Level 4 (Do Not Travel) due to the global impact of COVID-19.

- **Executive Order N-33-20**

On March 19, 2020, the California State Public Health Officer and Director of the California Department of Public Health (CDPH) ordered all individuals living in the State of California to stay home or at their place of residence, except as needed to maintain Continuity of Operations of the federal critical infrastructure sectors.

- **FEMA-4482-DR-CA**

On March 22, 2020, President Trump approved Major Declaration FEMA-4482-DR-CA (DR-4482) for the COVID-19 Pandemic.

Confirmed Global COVID-19 Cases - Per Worldometers COVID-19 Live Updates as of 1000 hours on **May 21, 2020:**

- 5,138,333 (+102,111) total confirmed cases in 213 countries.
- 331,532 (+5,290) total deaths.

Confirmed United States COVID-19 Cases - Per Centers for Disease Control and Prevention (CDC) as of 1100 hours on **May 21, 2020:**

- 1,551,095 (+22,860) total confirmed cases.
- 93,061 (+1,397) total deaths.

Confirmed California COVID-19 Cases - Per Medical Health Coordination Center (MHCC) as of 1100 hours on **May 21, 2020:**

- 86,197 (+2,140) total confirmed cases.
- County breakdown, case demographics and lab tests reported statewide can be found at: https://public.tableau.com/views/COVID-19PublicDashboard/Covid-19Public?:embed=y&:display_count=no&:showVizHome=no.

Confirmed Fatalities in California Reported by Cal OES Law Enforcement Operations Center (LEOC) as of **May 20, 2020,*** as of 1800:

Fatalities	County
88	Alameda
33	Contra Costa
20 (+3)	Fresno
18	Imperial
1	Inyo
27 (+1)	Kern
2	Kings
1,970 (+57)	Los Angeles
2	Madera

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Fatalities	County
14	Marin
1	Mariposa
6	Merced
1	Mono
8	Monterey
3	Napa
1	Nevada
98 (+10)	Orange
9	Placer
283 (+9)	Riverside
57	Sacramento
2	San Benito
158 (+1)	San Bernardino
262 (+20)	San Diego
37 (+1)	San Francisco
33	San Joaquin
1	San Luis Obispo
75	San Mateo
11	Santa Barbara
139	Santa Clara
3	Santa Cruz
4	Shasta
18 (+2)	Solano
4	Sonoma
26	Stanislaus
2	Sutter
1	Tehama
73 (+2)	Tulare
28	Ventura
22	Yolo
1	Yuba
Total Fatalities: 3,542 (+106)	Total Counties: 40

*Information provided by county coroner's offices throughout the state.

EOC/DOC Activation Totals

Level	Number
Federal	1
State	6
Operational Area Emergency Management	57
Operational Area Public Health	61
Tribes	11

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Level	Number
Utilities	41
Total	177

EOC/DOC Activations

Organization	Type	Activation Level	Operational Period
FEDERAL			
U.S. Health and Human Services Secretary's Operations Center	-	Level 1 (Highest)	-
STATE			
State Operations Center (SOC)	EOC	Level 1 (Highest)	0800 – 1700
Cal OES Multi-Regional Coordination Center	EOC	Level 1 (Highest)	0800 – 1700 / Duty Officer
California Department of Transportation (Caltrans)	DOC	Level 2	M/W/F 0630 – 1700 Deactivated T/TH
CDPH Medical and Health Coordination Center (MHCC)	EOC	Level 1 (Highest)	0700 – 1900
Emergency Medical Services Authority	DOC	Level 1 (Highest)	0700 – 1900
Department of Corrections and Rehabilitation	DOC	Level 2	M-F 0800 – 1700 / Duty Officer Weekends

Note: For a list of Operational Area, Tribal, and Utility EOC/DOC activations, see Addendum.

State Operations Center (SOC) Personnel as of **May 21, 2020**, at 1000 hours:

AGENCY	# OF PERSONNEL
STATE	
Cal OES	148 (+2)
CDPH	18 (-7)
Other State	36 (+11)
Total State	202 (+6)
FEDERAL	
FEMA	15 (+4)
Other Federal	17 (+7)
Total Federal	33 (+11)
Grand Total	235 (+17)

Proclamation Totals

Level	Number
Operational Areas	58
Cities/Towns	374
Tribes	76
Total	508

*For a list of County and Tribal proclamations, see Addendum.

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Legislative and External Affairs

- Cal OES, CDPH, FEMA and other state/federal partners held the Region VI Coordination Call for federal, state, local, and tribal elected officials and staff. There were a total of 114 participants on the call.
- Cal OES, GO and other state partners held the Legislative Coordination Group call with select members of the legislature to discuss criteria for stage guidance of economic activity.
- All regional calls have moved to 1530 each day to adapt to the new SOC meeting schedule.

Office of Tribal Coordination

- Tribal Leadership requested to move the Tribal Assistance Coordination Group (TAC-G) call from Wednesdays to Fridays at 1100 hours beginning May 29, 2020.

Office of Access and Functional Needs (OAFN)

- Conducted the weekly California State AFN Leadership Coordination call today, May 21, 2020, between government and community leaders to discuss the State's response to the COVID-19 pandemic. Approximately 200 participants joined the call, which has received positive stakeholder feedback.
- Coordinate with the North California Services for Deaf and Hard of Hearing to distribute prevention commodities (masks, face shields, and hand sanitizer) to those serving deaf and hard of hearing individuals, their families, and the general public in 24 northeastern counties of California.

Office of International Affairs

- On May 21, 2020, participated on a binational conference call with San Diego-Tijuana Border Region to discuss COVID-19 impacts along the border.
- Continuing to collaborate with the Mexican Consulates from San Francisco, and Oxnard to provide printed Spanish materials (Spanish Disaster Ready guide, Public Health Tip Sheet, Immigrant Guide, & Census material) to distribute to vulnerable population within their jurisdictions.

Victim Services

- Received the weekly update for The Emergency Response to Interpersonal Violence - 2020 Pandemic Program from the three subrecipients; a total of 169 Subawards Approved/Awarded for a total of \$5,286,370 committed for distribution to victim service providers.
- Completed the COVID-19 Questionnaire for the Emergency Management Services Unit.

Listos California

- NSTR

Cal OES Recovery

U.S. Small Business Administration

- NSTR

Federal Medical Stations (FMS) as May 20, 2020:

Facility Name	County	Managed By	Beds Ready to Accept Patients	Patient Census	% Capacity	Status
The Craneway Pavilion	Contra Costa	Contra Costa County	250	0	0	Ready to Accept Patients

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Facility Name	County	Managed By	Beds Ready to Accept Patients	Patient Census	% Capacity	Status
Fresno Convention Center	Fresno	Fresno County	125	0	0	Ready to Accept Patients
Los Angeles Convention Center	Los Angeles	Los Angeles County	175	0	0	Ready to Accept Patients
Riverside County Fairgrounds	Riverside	Riverside County	125	0	0	Ready to Accept Patients
Vacant Sears Building	Riverside	Riverside County	125	0	0	Ready to Accept Patients
Palomar Medical Center	San Diego	San Diego County	200	0	0	Ready to Accept Patients
Total	-	-	1,000	0	0%	-

Communications/Crisis Communications Task Force (ESF 2/ESF 15)

- NSTR

CHHS and CDPH Daily Call Center Summary as of **May 21, 2020**:

Total Calls (since March 31, 2020)		Calls received May 20, 2020 as 1600 hours	
Total Received	31,330 (+658)	Total Received	524 (-36)
Total Answered	30,879 (+656)	Total Answered	523 (-35)
Average Daily Received	614 (+1)	Average Wait Time	.01 seconds
Average Daily Answered	605 (+1)	Average Call Length	5 minutes 53 seconds (+.12 seconds)

Note: Total % Change **May 20, 2020**, 1600 hours vs **May 19, 2020**, 1600 hours: -7%.

Key Themes (from prior day's calls) Sample Size: **631 (+321)** calls

Persistent Themes	Emerging Themes	Edge Cases
Testing	*	Health Care Facility
Travel and Transportation	*	*
Basic Needs: Food	*	*

*No information provided

Joint Information Center (JIC)

- On **May 20, 2020**, CDPH announced the most recent statistics on COVID-19. This was distributed via California Health Alert Network (CAHAN.)
- On **May 21, 2020**, CDPH received and responded to multiple media inquiries on COVID-19. The topics included:
 - Contact tracing apps.
 - Attestation forms and variance process.
 - Guidance for opening swimming pools.
 - Reopening schools and higher education campuses.
 - Testing numbers.

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- Reopening adult recreational leagues.
- Highest single-day number of deaths.
- Data on African-American deaths/cases in nursing facilities.
- Churches opening despite restrictions.
- Enforcing precautions at nursing homes.
- Testing nursing facilities and hard to reach minority groups.
- Child vaccinations during pandemic.

Corrections Facilities & Corrections Hospitals Task Force

- NSTR

Staff/Inmate Patients with Confirmed COVID-19 as of May 21, 2020:

Correctional Facility Category	Individuals Confirmed Tested Positive
State Correctional Facility Inmates	669 (+30)
State Correctional Facility Staff	225 (+11)
State Combined Inmate and Staff Total	894 (+41)

Cybersecurity Task Force (ESF 18)

- NSTR

Economic Impact/Recovery Task Force

- NSTR

California Governor's Office of Business & Economic Development (GO-Biz)

- NSTR

Fire/Law Enforcement Task Force (ESF 4/ESF 13)

- Resolved ordering issues with the SOC for Kern County PPE requests.

Resource Request Tasking as of May 21, 2020, at 1200 Hours:

Assigned Task	# of Personnel Deployed	
MRT 2020-FIRE-15359	Local Government	1
	CAL FIRE	1
	Total	2

California Highway Patrol (CHP)

- Four uniform personnel for 24 hour security patrol coverage at the Sleep Train Arena which is being utilized as an Alternate Care Site for the surrounding hospitals.
- Uniform manager at the SOC to serve as the Department's law enforcement liaison.
- Two uniform personnel assigned for site security and routine patrol coverage at the Cal OES SOC facility.

California Military Department (CMD/CNG)

- Nine medical support teams providing training, support, and medical care at skilled nursing facilities at eight locations in Southern California.
- Medical support teams supporting CAL MAT at two hospitals in Imperial County.

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CMD Resource Request Summary as of **May 21, 2020**, at 0830 hours:

	Count
Total Counties Supported	21
Total Food Bank Sites Supported	24
Total FMS Sites Built	10
Medical Screening Sites	8
Medical Support Teams Alt Care Support	3 teams w/ 209 personnel
Homeless Shelter Augmentation	4
Task Forces Supported	16
Total Direct Support Personnel	1,587 (+18)
Total Personnel Including Admin Support	2,112 (+17)

CMD Food Bank Resource Request Tasking as of **May 21, 2020**, at 0830 hours:

Counties Supported	# Food Bank	# of CNG Personnel Assigned in Support of Food Banks	# of CNG Personnel Deployed to Food Banks
Imperial, Los Angeles, Monterey, Napa, Merced, Riverside x1, Sacramento, Santa Barbara x2, Santa Clara x3, San Joaquin, Santa Cruz x2, Solano, Sonoma, Ventura, Amador, San Benito x2	24	843 (+15)	474 (-87)
Total Counties: 16	24	843 (+15)	474 (-87)

CMD Medical Support Team Resource Request Tasking as of **May 21, 2020**, at 0830 hours:

County	Assigned Tasked	# of CNG Personnel Deployed
Riverside County	FMS - Medical Support Teams	21
San Mateo County	FMS - Medical Support Teams	12
Sacramento County	Medical Support Team	17
County: Los Angeles; Cities: Los Angeles (3), El Monte, Pasadena (2), Woodland Hills, Norwalk, and Pico Rivera	SNF - Medical Support Teams 9 (-1)	8 (-1) locations / 76 (-2)
Total		126 (-2)

California Conservation Corps (CCC)

OA Medical Support Resource Request Summary as of **May 21, 2020**, at 1500 hours:

County	Assigned Tasked	# of CCC Personnel Supporting
Fresno, Los Angeles, Sacramento (2 locations), Santa Barbara	OA Medical Support	8

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Food Bank Resource Request Tasking as of **May 21, 2020**, at 1500 hours:

County	Assigned Tasked	# of CCC Personnel Supporting
Alameda, Amador, Los Angeles, Merced, Riverside, Sacramento, San Benito, San Joaquin	Food Bank Support	13 (+13)

California Department of Fish and Wildlife (CDFW)

- NSTR

Future Opportunities Task Force

- NSTR

Housing and Social Services Task Force (ESF 6)

- Inter-agency discussions are ongoing to create program structure and "guidelines" for hotel/motel acquisition proposed in May Revise.
- Communications team continues to develop list serves to target information about rental assistance, mortgage council, and mortgage assistance.
- Working group level discussions with external stakeholders planned for week of May 25, 2020.
- Emergency Supplemental Nutrition Assistance Program (SNAP) allotments were provided to all SNAP recipient households in California. Emergency allotments were issued on April 12, 2020, and May 10, 2020. This week, CDSS requested approval to issue emergency allotments for June.

Hotel Rooms for Homeless Populations as of **May 21, 2020**:

	Count
Total Hotel Rooms Occupied	8,557 (+347)
Total Hotel Rooms Acquired	15,681 (-60)

Innovation and Technology Task Force

- The four California Department of Technology volunteers for Mission Task #21006 will be demobilized and will no longer be reporting to the Sleep Train Arena site after working their shifts on Friday, May 22, 2020.

Logistics/Commodity Movement Task Force (ESF 7)

Ventilator Inventory as of **May 21, 2020**, at 1300 hours:

PPE	Received (Total including Out of Service, Available and Assigned)	Out of Service (On the floor – Not Ready)	Available (Patient Ready)	Assigned (Shipped to Identified Location)	Total Surge Goal
Ventilators	1,716	856	655	205	20,000

CHHS/ Cal OES Resource Request Tasking as of **May 21, 2020**, at 1300 hours:

	Action Required	Coordinating	En Route	On Scene	Closed
SOC OPS	3 (+1)	100 (-24)	12	124 (+1)	611 (+20)
MHCC	0	8 (-22)	10 (-8)	0	1,026 (+17)
Total	3 (+1)	108 (-46)	22 (-8)	124 (+1)	1,637 (+37)

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Public Health and Medical Task Force (ESF 8)

- Successfully filled 151 shifts at El Centro Regional Medical Center.
- Sent deployment request for facilities; Buena Ventura LA and Maywood SNF LA.

California Department of Public Health (CDPH)

- Received a total of 2,528 resource requests.
- Received a total of 12,302 inquiries from local health jurisdictions and healthcare facilities.
- Women, Infants, and Children (WIC) has been working with Zoom over the past four weeks to purchase licenses for WIC local agency use. The purpose is to allow WIC local agencies to provide services to clients using video rather than phone. For the past two weeks, we have been engaging Program Support Branch, the Office of Legal Services, and the Privacy Office, all with unique concerns, but no resolution to respective issues. Many of the 83 local agencies have requested this service, as they prefer to use telework.

Guidance

- CDPH is drafting the following documents:
 - Infection Control Guidance for Local Public Health Response to Homeless Shelters with Suspected or Confirmed COVID-19 Cases.

Healthcare Delivery System

- Center for Health Care Quality Skilled Nursing Facility Infection Prevention conference call on May 21, 2020, at 1200 hours. This was distributed via CAHAN.

Emergency Medical Services Authority (EMSA)

- Deploying equipment and resources to Imperial County today. This includes a 125 bed FMS to be operational by Monday. Full wrap around services are being coordinated with Imperial County and EMSA.
- Seven trucks carrying essential medical equipment and supplies to support the FMS are also en route, this large movement of equipment will allow care for increased level of acuity patients in the FMS as well as serve as pre staging for additional needs throughout the Region in neighboring counties.
- CAL MAT personnel will begin to arrive in the area as soon as Sunday, their primary mission will be staffing and running the FMS.
- Health and Human Service medical strike team and CNG personnel are on the ground in Imperial County and will begin working at El Centro and Pioneers hospitals today.

Department of Health Care Services (DHCS)

- On May 21, 2020, on behalf of DHCS, Cal OES will submit the Crisis Counseling Assistance and Training Program-Regular Service Program application to FEMA.

Department of State Hospitals (DSH)

- NSTR

Office of Surgeon General (OSG)

- NSTR

Schools Task Force

California Department of Education (CDE)

- On May 21, 2020, Superintendent Thurmond hosted "Fall 2020: A Discussion on the Safe Re-Opening of California Schools," a conversation with and for local education agencies via Zoom and Facebook Live. The content, including updates from CDE and CDPH, was viewed more than 120,000 times on May 21, 2020.

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- CDE will host two additional webinars during the week of May 18:
 - "Fall 2020: A Discussion on the Safe Re-Opening of CA Schools" on May 21, 2020.
 - "Student Support Circle" on May 21, 2020.
- Identify immediate term local unmet needs for emergency protective gear in nutrition and childcare programs.
 - CDE is actively surveying School Food Program Sponsors and Resource and Referral Agencies to determine PPE needs.

Higher Education

- NSTR

Transportation and Critical Infrastructure Task Force (ESF 1/ESF 3)

- Working on follow up items from the May 20, 2020, "Transit Talks" Webinar.
- California High-Speed Rail Authority completed its concept paper for the Task Force to explore Best Practices in the construction industry to counter COVID-19.
- Average daily departure data for the week ending May 18, 2020, shows a 73.5% decline compared to same period last year. Aviation activity (departures) has only slightly picked up over the latest week and is lagging improvement shown by the TSA passenger counts. This means that airlines are gradually increasing their load factors (capacity), rather than adding additional departures.

California Department of Transportation (Caltrans)

- NSTR

California Department of Food and Agriculture (CDFA)

- NSTR

California Energy Commission (CEC)

- Air Travel Passenger counts increased to an average of 228,000 per day over the last seven days (May 13-19, 2020).

California Department of Water Resources (DWR)

- NSTR

California Utilities Emergency Association (CUEA)

- NSTR

California State Threat Assessment Center (STAC) Critical Infrastructure Protection

- NSTR

Volunteers and Philanthropy Task Force

- Conducted call with Stanford University to strategize weekly analytics on food insecurity levels throughout the state.
- Conducted call with OAs to present plan on California Volunteers Regional Coordinators assessment and capacity building strategy at food banks.

Food and Supplies Workgroup

- NSTR

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Food Distribution Summary as of **May 21, 2020**:

Category	Amount
Food Banks Contracted through CalFresh and are Operational	48
Food Banks Operational with State-Organized Volunteers	29
CNG Personnel Deployed to Food Banks	474 (-87)
Team Rubicon Personnel Deployed to Food Banks	73
Conservation Corps Personnel Deployed to Food Banks	0
Total Meals Processed through 5/20 (CNG/CCC)	33,403,755 (+1,429,113)

**Only counts personnel on site.

Contributions Workgroup Summary as of **May 21, 2020**:

Salesforce Contributions Portal:

Solicitation Offers*	Donation Offers*	Resource Procurement and Donation Focused Emails*	Total Donations	Total Value of Donations
83 (+2)	1 (-2)	13 (+1)	77	\$15,061,223

Workforce Development and Surge Capacity Task Force

- Created map and data table of available food bank positions organized by local workforce development area and county.
- Conducting outreach to relevant workforce boards about Full Time Equivalent (FTE) positions at food banks.
- Reviewing the Labor Market Information Division (LMID) May employment report.

Unemployment Economic Impact as of **May 20, 2020**:

Category	Amount
Individuals Filed for UI on 5/20	44,050 (+8,359)
Total Individuals Filed from 3/12 to 5/20	4,883,139 (+44,050)
New UI Claims as %age of California Labor Force from 3/12 to 5/20	25.03% (+0.23%)
Total UI Dollars Disbursed to Individuals from 3/15-5/20	\$18,029,729,572 (+\$214,658,352)
Total UI Payments Made from 3/15-5/20	13,330,288 (+343,676)

*Unemployment Insurance payment disbursement data reported one day behind Unemployment Insurance filing data.

County Reports (Reported by MHCC and MRCC)

Butte

- Field Medical Station (FMS) is being demobilized.
- Chico State University is producing up to 3,000 face shields a day in house.
- County is preparing and providing guidance for lifting phases (preparing for Phase 3 of the Stay-at-Home order).

Del Norte

- COVID-19 activity has been located within prison, healthcare, farmworker, and religious communities.
- Personal Protective Equipment is being actively distributed to farmworker communities.
- Training is being provided to child support enforcement staff to expand contact tracing team.

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Inyo

- The Tri-County Fairgrounds is working with a Network of California Fairs on a grassroots campaign to make their case to the Legislature for essential emergency funding.

Lake

- The Local Variance Plan will be posted on the CDPH website on May 20, 2020, thus permitting some business activities to resume on Thursday, May 21, 2020.
- Public Health is working on ramping up surveillance plans on four primary vulnerable groups that include the incarcerated, farmworkers living in congregate situations, nursing facilities, and the homeless.

Los Angeles

- The Emergency Medical Services (EMS) Agency reports adequate staffing at testings sites. The action taken to address this issue includes hiring EMTs through a contract service as well as establishing a mission and requesting Disaster Healthcare Volunteers to staff the testing sites.

Mendocino

- Provided testing support to the city of Ukiah on May 20-21, 2020.

San Diego

- 20 patients were transferred to San Diego area hospitals from heavily impacted Imperial County hospitals on May 19, 2020.
- The Great Plates Delivered program has more than 1,000 participants enrolled with 200 seniors joining the program on May 19, 2020. The program capacity will increase to 2,000 as staff continue to receive more applications.

San Francisco

- Partnering with GLIDE and community mitigation groups on contact tracing.
- Field testing handled by Outbreak Management Branch at Hurley Hotel on May 22, 2020.

San Luis Obispo

- Continuing to distribute safety guidelines and personal protective equipment to all Disaster Service Worker classifications.

Shasta

- Hospital unified surge plan was established on May 20, 2020.

Yolo

- All Skilled Nursing Facilities received stockpile allocation of personal protective equipment supplies.

State Agencies / Departments

Department of Aging

Great Plates Delivered as of May 21, 2020:

Letter of Intent Received from Local Administrators	61
Estimated Weekly Meals to be Served	1,027,183
Meals Served this Week	168,163
Estimated Weekly Individuals to be Served	78,996
Individuals Served this Week	16,377
Estimated Food Providers Required to Meet Demand	1,631

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Food Providers Contracted as of 5/18*

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*Data received from Great Plates Data Portal updated twice per week.

Department of Consumer Affairs/Board of Barbering and Cosmetology

- [NSTR](#)

Department of Alcoholic Beverage Control (ABC)

- [NSTR](#)